



# I H C A D I G I T A L C O N V E N T I O N & T R A D E S H O W

## TRACKS & SESSIONS AT-A-GLANCE

### *All Disciplines*

Title	Speaker	CEUs For
Busy Doing Nothing? How to Foster Purpose and Meaning for Seniors in LTC	Kathleen Weissberg	ALL
Caregiver Compassion: Become a Caring Influence for Residents & Families	Lynne Hoeksema	ALL
Dealing with Difficult Situations and Emotional People	Petra Marquart	ALL
The Case for Communication	Krissa Mason	ALL
Emergency Planning: How Did Your Plan Stack Up During a Pandemic?	Dutch Geisinger	ALL
Ethical Considerations When Adults Refuse Care	Paige Hector	ALL but ES
Ethics in LTC: Maintaining Boundaries in a World of Technology & Social Media	Dr. Carla Cheatham	ALL
Face Masks, Six Feet Distancing and Working from Home	Preethi Fernando	ALL
How to Practice Healthy Emotional Intelligence after COVID-19 Social Isolation	Preethi Fernando	ALL
Infection Control: Best Practices Under COVID-19	Mary Madison	ALL
Meeting the Barriers to Better Dementia Care Head On	Linda Farrar	ALL
Preventing Resident-to-Resident Aggression in Elders With Dementia	Linda Farrar	ALL
Evidence-Based Interventions to Address Problematic Dementia Behaviors	Kathleen Weissberg	ALL
Recommended Practices for Communicating with Families With or Without a Pandemic (90 minute session)	Paige Hector	ALL
Resilience in Times of Uncertainty and Exhaustion	Paige Hector	ALL
Spring into Telehealth: The Benefits of Using Telehealth Services	Mary Mahoney	ALL
Suicide and Self-Harm in the Elderly	Kathleen Weissberg	ALL
Time Management in the Current Environment	Sarah Ennis	ALL
The Champion Within: Ramping Up Your Self-Esteem	Petra Marquart	ALL but N
Workforce Revitalization 2020	Clint Maun, Cheryl Boldt	DH ADM, ALMC

# TRACKS & SESSIONS AT-A-GLANCE

## *NF Administrators Track*

Title	Speaker	CEUs For
Creating a Positive Work Culture	Petra Marquart	DH, ADM, ALMC
Elder Bullying: What Should We Do?	Cat Selman	SS, DH, ADM, ALMC
Employee Engagement: Your Key to Success	Lisa Fordyce	DH ADM, ALMC
Ethical Dilemmas: Which Decision is the Correct Decision?	Cat Selman	SS, DH, ADM, ALMC
Human Resources Management	Michelle Danner	DH ADM, ALMC
In It to Win It: How to Attract, Engage and Retain Like a Champ Amidst Workforce Challenges	Peter Corless	DH ADM, ALMC
Managing Financial Risk During a Pandemic	Jeff Steggerda	ADM, ALMC
Preventing Litigation and What to Do If It Happens	Michelle Kinneer, Andrea Rogers and Tricia Hoffman	N, DH, ADM, ALMC
Re-Activate Your Success	Clint Maun, Cheryl Boldt	DH ADM, ALMC
The 3 Secrets to Boosting Occupancy in Any Market	Eric Collett	DH, ADM, ALMC
The Top 10 Things Administrators Will Face in the Coming Year	Mary Jane Carothers	ADM, ALMC
Transfers to E.R.: How Do We Make it Better?	Dr. Nick Kluesner, Dr. Clint Hawthorne	SS, N, DH, ADM, ALMC

## *Assisted Living Track*

Title	Speaker	CEUs For
Creating a Positive Work Culture	Petra Marquart	DH, ADM, ALMC,
Elder Bullying: What Should We Do?	Cat Selman	SS, DH, ADM, ALMC
Employee Engagement: Your Key to Success	Lisa Fordyce	DH ADM, ALMC
Ethical Dilemmas: Which Decision is the Correct Decision?	Cat Selman	SS, DH, ADM, ALMC
Home Health, Hospice and Short-Term Stays in Assisted Living	Stacy Hejda	SS, N, ADM, ALMC
Human Resources Management	Michelle Danner	DH, ADM, ALMC
Infection Control Policies and Procedures in Assisted Living	Julie Johnson	N, ADM, ALMC
In It to Win It: How to Attract, Engage and Retain Like a Champ Amidst Workforce Challenges	Peter Corless	DH, ADM, ALMC
Managing Financial Risk During a Pandemic	Jeff Steggerda	ADM, ALMC
New Assisted Living Rules Review	Stacy Hejda	SS, N, ADM, ALMC
Re-Activate Your Success	Clint Maun, Cheryl Boldt	DH, ADM, ALMC
Stepping Dining Up a Notch in Assisted Living	Gretchen Robinson	D, ADM, ALMC
The 3 Secrets to Boosting Occupancy in Any Market	Eric Collett	DH, ADM, ALMC
The Top 10 Things Administrators Will Face in the Coming Year	Mary Jane Carothers	ADM, ALMC
Transfers to E.R.: How Do We Make it Better?	Dr. Nick Kluesner, Dr. Clint Hawthorne	SS, N, DH, ADM, ALMC

# TRACKS & SESSIONS AT-A-GLANCE

## General Sessions Track

Title	Speaker	CEUs Approved For
Opening General Session: 2020 Vision and Beyond	Mark Parkinson	ALL
Tuesday General Session: Igniting the Courage to Embrace Discomfort	Anne Bonney	ALL
Closing General Session: The Power of Service: Exceeding Expectations Serving Seniors	Petra Marquart	ALL

## Activity Professionals Track

Title	Speaker	CEUs Approved For
A New Approach to Activities: Best Practices for Social Distanced Offerings	Rachelle Blough	AP, ADM, ALMC
Keeping Your Activities Calendar Fresh	Cameo Rogers	AP, ADM, ALMC
Practical Ways to Improve Daily Quality of Life for Your Residents During Quarantine and Beyond	Rachelle Blough	AP, ADM, ALMC
Realistic and Simple Ways Staff Can Provide an Activity-Based Care Model During Social Distancing	Rachelle Blough	AP, ADM, ALMC
Understanding Activity-Focused Regulations in LTC	Cameo Rogers	AP, ADM, ALMC
Using Technology to Engage Individuals Living with Dementia	Cameo Rogers	AP, SS, N, ADM, ALMC

## Dietary Track

Title	Speaker	CEUs Approved For
Best Practices with Food Safety	Barb Thomsen	D, ADM, ALMC, CBDM
Chef, Please Take Me Away!	Doug Voss	D, ADM, ALMC, CBDM
Did You Know I Can Say No!	Barb Thomsen	D, ADM, ALMC, CBDM
Dining Leadership in the New Normal	Julie Halfpop, Mary Sell	D, ADM, ALMC, CBDM
Lessons Learned and New Innovations Learned During the Pandemic	Panel Discussion	D, ADM, ALMC, CBDM
QAPI in the Kitchen: Creating Measurable Goals	Barb Thomsen	D, ADM, ALMC, CBDM

## Environmental Services Track

Title	Speaker	CEUs Approved For
Cross Training for a Safe Environment	Erika Kramer, Rob Fiori	ES, ADM, ALMC
Customer Service and Problem Solving for Environmental Services	Cat Selman	ES, DH, ADM, ALMC
Emergency Planning: How Did Your Plan Stack Up During a Pandemic?	August "Dutch" Geisinger	ALL
Pathogen Control: Mission Accomplished!	Brian Morabito, Lisa Lysell and Jamie King	ES, ADM, ALMC
Preparing Post Pandemic in Environmental Services	Brian Morabito, Lisa Lysell and Jamie King	ES, ADM, ALMC
Utilizing Low-Cost Ways to Enhance Environmental Surroundings to Improve Quality of Life	Rachelle Blough	E, ADM, ALMC

# TRACKS & SESSIONS AT-A-GLANCE

## Social Services Track

Title	Speaker	CEUs Approved For
Care Planning and MDS Coding Review During COVID-19	Robin Hillier	SS, N, ADM
Effective Care Plan Interventions for Depression	Cat Selman	SS, DH, ADM, ALMC
Elder Bullying: What Should We Do?	Cat Selman	SS, DH, ADM, ALMC
Ethical Considerations When Adults Refuse Care	Paige Hector	ALL except ES
Ethical Dilemmas: Which Decision is the Correct Decision?	Cat Selman	SS, DH, ADM, ALMC
Preventing Resident-to-Resident Aggression in Elders with Dementia	Linda Farrar	ALL
Recommended Practices for Communicating with Families With or Without a Pandemic (90 minute session)	Paige Hector	ALL
Resilience in Times of Uncertainty and Exhaustion	Paige Hector	ALL
Transfers to E.R.: How Do We Make it Better?	Dr. Nick Kluesner, Dr. Clint Hawthorne	N, DH, ADM, ALMC
Using Technology to Engage Individuals Living with Dementia	Cameo Rogers	AP, SS, N, ADM, ALMC

## Nurses Track

Title	Speaker	CEUs Approved For
Care Planning and MDS Coding Review During COVID-19	Robin Hillier	SS, N, ADM
Identifying and Caring for Wounds	Mary Mahoney	N, ADM, ALMC
Infection Control: Best Practices Under COVID-19	Mary Madison	ALL
Legal Aspects of Documentation in Long-Term Care	Lynn Boes	N, ADM, ALMC
Maintaining Your Restorative Program During Isolation	Reta Underwood	N, ADM, ALMC
Transfers to E.R.: How Do We Make it Better?	Dr. Nick Kluesner, Dr. Clint Hawthorne	SS, N, DH, ADM, ALMC
Using Technology to Engage Individuals Living with Dementia	Cameo Rogers	AP, SS, N, ADM, ALMC

## Home Health Track

Title	Speaker	CEUs Approved For
Coming Face to Face With Your FTF Operational Issues	Annette Lee	N, ADM
EVV Compliance for Home Health Providers	Lisa Cook, Todd Leri and Beth Riha	N, ADM
Infection Control Policies & Procedures in Home Health	Sharon Litwin	N, ADM
Lessons Learned: Emergency Planning Review after COVID-19	Sharon Litwin	N, ADM
National Home Health Update	Bill Dombi	N, ADM
PDGM Update: What We Know Now	Mark Sharp. Karen Vance	N, ADM
The Home Health Payment, OASIS and Regulatory Extravaganza	Annette Lee	N, ADM