

# HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT



Report for HEIGHTS HOME HEALTH, INC  
114 NORTH 4TH STREET, SUITE C, MAPLETON

## QUALITY OF PATIENT CARE STAR RATING



10/1/2018-9/30/2019

## PATIENT SURVEY RESULTS STAR RATING



10/1/2018-9/30/2019

### REDUCTION OF HOSPITAL READMISSIONS

GOAL: 15.8%



19.8%

AGENCY  
AVERAGE

15.8%

IOWA  
AVERAGE

15.6%

NATIONAL  
AVERAGE

1/1/2018-12/31/2018

### IMPROVEMENT OF MEDICATION TAKING

GOAL: 68% BY 2020; 70% BY 2021



47.8%

AGENCY  
AVERAGE

71.4%

IOWA  
AVERAGE

72.1%

NATIONAL  
AVERAGE

7/1/2018-6/30/2019

### INCREASE IN PATIENT SATISFACTION

GOAL: 83% BY 2020; 85% BY 2021



N/A%

AGENCY  
AVERAGE

80.0%

IOWA  
AVERAGE

78.0%

NATIONAL  
AVERAGE

10/1/2018-9/30/2019



## ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.