

COVID-19: Protocols to Address Assisted Living Program (ALP) Tenants Who Leave Programs for Family Visits and or Non-Necessary Shopping (Grocery Stores or Pharmacies) or Fail to Practice Social Distancing – 4/2/20

1. If you have a tenant who leaves your program for non-necessary trips, other than medical appointments, grocery store or pharmacy trips, have an initial conversation with the tenant to remind them:
 - The Public Health Emergency Declaration relating to the COVID-19 pandemic.
 - The virus is highly contagious and is especially dangerous to older adults or people who have severe underlying medical conditions
 - The program is required by Iowa agencies to restrict all visitation as well as limiting contact and distancing by tenants (social distancing)
 - Per CDC guidance, the best way to avoid being exposed and prevent illness is to avoid contact with people who may have been exposed to the virus.
 - If you leave the program unnecessarily, or have contact with others, you run a significant risk of catching the virus and spreading the virus to other persons.
 - The program is required to protect its tenants and staff from unnecessary exposure to the virus.
 - Remind tenants that they should not leave program, except in extremely limited circumstances (groceries or pharmaceuticals that cannot be delivered).
 - Tenants should also not have any contact with other tenants in the program by visiting apartments or socializing in common areas.
 - Leaving the program places the tenant at risk for catching the virus and passing it to others,
 - The risk posed by this dangerous virus as numerous residents at Iowa long term care facilities have now tested positive for the COVID-19 virus.
2. Document this conversation in the tenant's record.
3. If this discussion does not solve the problem of tenants disregarding the guidance, conduct a second meeting (via phone) involving the tenant's legal surrogate/family members to cover the same information and seek agreement by the tenant with assistance from the surrogate, to comply with the recommendations. Document this conversation in the tenant's record, including the tenant's response to the program's demands, including future refusals to comply.
4. If the tenant continues to fail to comply with the guidance, issue the attached letter, modified if necessary, to the specific factual situation. Meet with the tenant and go over the letter before presenting them with a copy,