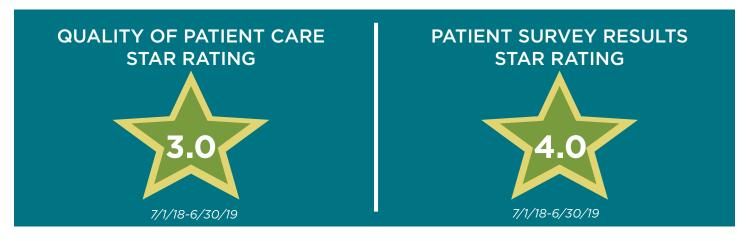
HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT



Report for ORANGE CITY HOME HEALTH 400 CENTRAL AVENUE NW, ORANGE CITY



REDUCTION OF HOSPITAL READMISSIONS

GOAL: 15.8%

1/1/18-12/31/18



20.7%

AGENCY AVERAGE

15.8%

IOWA AVERAGE 15.6% NATIONAL AVERAGE

IMPROVEMENT OF MEDICATION TAKING

GOAL: 68% BY 2020; 70% BY 2021



IOWA

AVERAGE

74.5%

AGENCY AVERAGE

70.7%

NATIONAL AVERAGE

INCREASE IN PATIENT SATISFACTION

GOAL: 83% BY 2020; 85% BY 2021



88.0%

AGENCY AVERAGE

80.0%

IOWA AVERAGE **78.0**%

NATIONAL AVERAGE

4/1/18-3/31/19 7/1/18-6/30/19



ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.