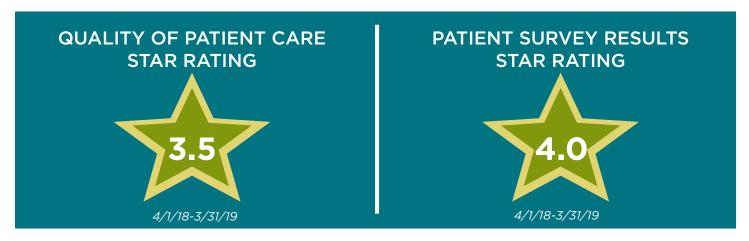
HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT

NOVEMBER 2019



Report for JOHNSON COUNTY VISITING NURSE ASSOCIATION 1524 SYCAMORE STREET, IOWA CITY



REDUCTION OF HOSPITAL READMISSIONS

GOAL: 15.8%

1/1/18-12/31/18



19.5% AGENCY

AGENCY AVERAGE

15.8%
IOWA
AVERAGE

15.6% NATIONAL AVERAGE

IMPROVEMENT OF MEDICATION TAKING

GOAL: 68% BY 2020; 70% BY 2021



IOWA

63.3%

AGENCY AVERAGE

69.4% NATIONAL

AVERAGE AVERAGE 1/1/18-12/31/18

INCREASE IN PATIENT SATISFACTION

GOAL: 83% BY 2020; 85% BY 2021



IOWA

AVERAGE

92.0%

AGENCY AVERAGE

78.0%

NATIONAL AVERAGE

4/1/18-3/31/19



ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.