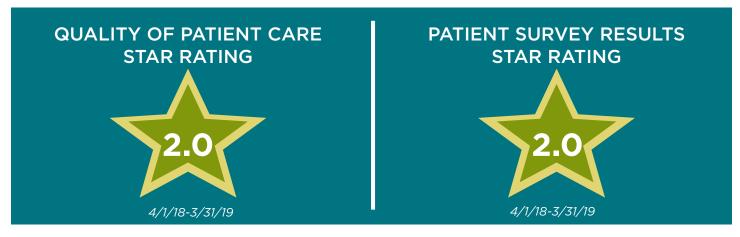
# HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT

**NOVEMBER 2019** 



# Report for IOWA HOME CARE, L L C 2500 UNIVERSITY AVENUE, WEST DES MOINES



### REDUCTION OF HOSPITAL READMISSIONS

GOAL: 15.8%

1/1/18-12/31/18



20.4%

AGENCY AVERAGE

**15.8%** 

IOWA AVERAGE 15.6% NATIONAL AVERAGE

## IMPROVEMENT OF MEDICATION TAKING

GOAL: 68% BY 2020; 70% BY 2021



68.9%

IOWA AVERAGE 45.6%

AGENCY AVERAGE

**69.4**%

NATIONAL AVERAGE

### INCREASE IN PATIENT SATISFACTION

GOAL: 83% BY 2020; 85% BY 2021



81.0%

IOWA AVERAGE 71.0%

AGENCY AVERAGE

**78.0**%

NATIONAL AVERAGE

1/1/18-12/31/18 4/1/18-3/31/19



#### ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.