

HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT



Iowa Center for Home Care

NOVEMBER 2019

Report for CHICKASAW CO PUBLIC HEALTH & HOME CARE SERVICES

QUALITY OF PATIENT CARE STAR RATING



4/1/18-3/31/19

PATIENT SURVEY RESULTS STAR RATING



4/1/18-3/31/19

REDUCTION OF HOSPITAL READMISSIONS

GOAL: 15.8%



22.6%

AGENCY AVERAGE

15.8%

IOWA AVERAGE

15.6%

NATIONAL AVERAGE

1/1/18-12/31/18

IMPROVEMENT OF MEDICATION TAKING

GOAL: 68% BY 2020; 70% BY 2021



57.3%

AGENCY AVERAGE

68.9%

IOWA AVERAGE

69.4%

NATIONAL AVERAGE

1/1/18-12/31/18

INCREASE IN PATIENT SATISFACTION

GOAL: 83% BY 2020; 85% BY 2021



91.0%

AGENCY AVERAGE

81.0%

IOWA AVERAGE

78.0%

NATIONAL AVERAGE

4/1/18-3/31/19



ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.