HOME HEALTH QUALITY CAMPAIGN PROGRESS REPORT

ICHC
Iowa Center for Home Care

Report for Heights Home Health, Inc
114 North 4th Street, Suite C, Mapleton

QUALITY OF PATIENT CARE STAR RATING

2.5

7/1/17-6/30/18

PATIENT SURVEY RESULTS STAR RATING

N/A

7/1/17-6/30/18

REDUCTION OF HOSPITAL READMISSIONS

GOAL: **15.8%**

25.6% AGENCY AVERAGE

16% IOWA AVERAGE

15.8% NATIONAL AVERAGE

1/1/17-12/31/17

IMPROVEMENT OF MEDICATION TAKING

GOAL: **68% BY 2020; 70% BY 2021**

36.1% AGENCY AVERAGE

66.7% IOWA AVERAGE

66.7% NATIONAL AVERAGE

4/1/17-3/31/18

INCREASE IN PATIENT SATISFACTION

GOAL: **83% BY 2020; 85% BY 2021**

N/A% AGENCY AVERAGE

81% IOWA AVERAGE

78% NATIONAL AVERAGE

7/1/17-6/30/18

ICHC
PLEDGE TO
QUALITY

ABOUT THE HOME HEALTH QUALITY CAMPAIGN

The Home Health Quality Campaign was developed by the Iowa Center for Home Care to provide free tools and resources to assist member home health agencies with Certificate of Participation requirements to develop, implement, evaluate and maintain an effective, ongoing, agency-wide data-driven Quality Assurance & Performance Improvement program. The campaign focuses on reducing hospital re-admission, improving patients' ability to take drugs by mouth and enhancing patient satisfaction ratings.