



Social Workers Conference

Working Together to Make A Difference in the Lives of Seniors



August 15, 2013

IHCA ICAL Education Center

1775 90th Street

West Des Moines, IA

(800) 422-3106

Social Workers Conference

Program Schedule and Description

August 15, 2013

8:30 a.m. Registration/Continental Breakfast

9:00 a.m. Social Services and the MDS 3.0

The Centers for Medicare and Medicaid Services (CMS) continue to make changes in surveyor guidance related to quality of life and psychosocial well-being. So it comes as no surprise that the MDS 3.0 is designed to help nursing home staff, including social workers, to take a look at residents holistically as individuals. This session will focus on providing social workers with a review of the areas of the MDS they are responsible for completing and will guide them on proper assessment and documentation of the MDS 3.0 forms.

10:30 a.m. Break

10:45 a.m. INTERACT – Advance Care Planning

INTERACT (Interventions to Reduce Acute Care Transfers) is a quality improvement program that focuses on the management of acute change in resident condition. It includes clinical and educational tools and strategies for use in every day practice in long-term care facilities and is designed to improve the early identification, assessment, documentation, and communication about changes in the status of residents in skilled nursing facilities. End of life care planning is a big part of reducing hospitalizations for the elderly but starting the conversation with residents and families is difficult. Learn how Social Workers can empower residents to communicate and direct their care needs by using the tools provided by the INTERACT program.

12:15 p.m. Lunch (Provided)

12:45 p.m. The Role of Social Worker in Care Transitions in the Health Care Continuum

This session will cover issues families and residents face as they transition into a nursing facility and the role the social worker plays during the transition. There will be a discussion on issues that families and residents face as the resident declines and needs to move to a higher level of care. You will learn how to talk to residents and families about discharge potentials and choosing a higher level of care if needed in the future. The session will also cover the applicable Iowa laws and regulations pertaining to occupancy, transfer, waiver, and involuntary discharges.

2:00 p.m. Break

2:15 p.m. Social Workers Roles in Quality Improvement

Continuous Quality Improvement is important for all facilities to implement to help improve the quality of care and services for the residents they serve. Social Workers can play a key role in quality improvement if they understand the processes to a quality improvement system. This session will provide an overview of the Nursing Home Quality Measures and its relationship to the Social Workers responsibilities. You will learn how to collect, understand, and respond to data in a quality improvement process and learn how to access quality improvement tools available to your facility.

3:15 p.m. Adjourn

Iowa Health Care Association

Social Workers Conference

Speaker Information

Gwen Suntken, RNC, BC, MS, is a Nurse Consultant and Long Term Care Educator for LTC Resources, LLC. Gwen earned her BSN from the University of Iowa and a Master's Degree in Health Care Administration from California College of Health Sciences. She is a member of Sigma Theta Tau, is certified in Gerontological Nursing, and has earned a Gerontology certification from Penn State University.

Mary Jane Venteicher, RN, BA, LNHA, ALMC is the Director of Quality & Clinical Services IHCA ICAL and works closely with the IHCA and ICAL Quality committees. She is responsible for issues related to quality improvement, Advancing Excellence, AHCA/NCAL's Quality Initiative and clinical practice issues in all long term care settings. She staffs both the IHCA and ICAL quality committees, the Iowa Nurses for Long Term Care and the Iowa Nurses in Assisted Living. She provides guidance for Care Watch and LTC Trend Tracker users and assistance in other clinical areas.

Continuing Education Credit

SOCIAL SERVICES: This continuing education activity meets the Iowa Department of Inspections and Appeals, Health Facilities Division's established criteria for **5.25 hours** of continuing education credit for Social Service Workers.

ADMINISTRATORS: This continuing education program meets the Iowa Board of Examiners for Nursing Home Administrators criteria for **5.25 hours** of continuing education credit for nursing home administrators.

Registration Information

Registration fees*: **Members:** \$115 per person
Non-Members: \$230 per person

* Fee includes handouts, continental breakfast, and CEUs

Registration Instructions:

- Go to www.iowahealthcare.org and click on the **Social Workers Conference** under the EDUCATION section of our website.
- Select **Register online**. If you have not previously created a personal profile, you will need to do so before you register (One profile per person).
- Complete the online registration and click **Submit**. A registration confirmation will be e-mailed to you.
- To register another person, click on **LOGOUT** and repeat this process.

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Hotel Information

To receive the special room rates you must request the "Iowa Health Care Association room rate".

StayBridge Suites

6905 Lake Dr.
(Interstate 80, exit 121)
West Des Moines, IA
(515) 223-0000

\$84 plus tax (King Bed Studio Suite)
\$104 plus tax (Two Queen Beds Suites)

Best Western – Des Moines West

1450 N.W. 118th St.
(Interstate – 35/80, exit 124)
Clive, IA
(515) 221-2345

Room rate: **\$65** plus tax - single/double

Wildwood Lodge

11431 Forest Ave.
(Interstate 35/80, exit 124)
Clive, IA
(800) 728-1223

\$72 plus tax – King Room
\$82 plus tax – Two Queen Room

All hotels are located within 3 miles of the
IHCA ICAL Office and Education Center.



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