



Training Workshop

October 11, 2016

IHCA Education Center
1775 90th St.
West Des Moines, IA

Quality Assurance and Performance Improvement (QAPI) is a comprehensive structured approach to ensuring quality care and performance improvement within health care organizations. In the quickly changing world of health care payment systems, managed care organizations and ACO's will require all types of health care providers to have well established performance improvement operations in place in order to be considered as a contracted partner.

Before organizations can implement quality improvement systems, it's important to start with a full understanding of QAPI. With the proper tools and information, organizations have the ability to implement programs and modify processes based on QAPI standards. This workshop will provide an in-depth look into QAPI guidelines and provide a direction for implementing programs and processes within your organization.

Learning Objectives:

- Recognize why now is the time to accelerate Quality Assurance and Performance Improvement (QAPI)
- Develop strategies to create a culture that supports QAPI
- Use Root Cause Analysis to look deeper into problems within your organization
- Explore additional process tools to support QAPI in your organization
- Examine examples and lessons learned from other homes to accelerate Quality Assurance and Performance Improvement (QAPI) in your nursing home and home health care agency
- Formulate personal action plans to prepare for QAPI

Speaker Bios

Kate LaFollette, RN, is a Program Specialist at Telligen. Over the course of her 20+ year nursing career, Kate has worked as a charge nurse in a skilled care unit, adult med/surg, internal medicine triage and as an outpatient quality director. Kate has been with Telligen for four years. Currently her duties at Telligen include the coordination and implementation of Medicare quality improvement initiatives reducing hospital readmissions and improving transitions of care.

Sheryl Marshall, RN, CDP is a Quality Improvement Manager with Telligen's Quality Innovation Network Quality Improvement Organization Clinical Aims Team. Sheryl received her nursing degree from the University of South Dakota in Vermillion and has over 30 years of nursing experience in the hospital, nursing home, home health and hospice settings. She is a Certified Dementia Practitioner, Master Trainer for TeamSTEPS.

SCHEDULE

October 11, 2016

- 8:30 a.m. Registration
- 9:00 a.m. QAPI Workshop
- 10:15 a.m. Break
- 10:30 a.m. QAPI Workshop
- 11:45 a.m. Lunch Provided
- 12:15 p.m. QAPI Workshop
- 1:30 p.m. Break
- 1:45 p.m. QAPI Workshop
- 3:00 p.m. Conclude



QAPI

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Continuing Education Credit information

NURSES: This continuing education activity meets the Iowa Board of Nursing's established criteria for **.60 CEUs** (6.0 contact hours) for nurses, offered by IHCA/INLTC - IBON Provider #166.

ADMINISTRATORS: This continuing education activity meets the Iowa Board of Examiners for Nursing Home Administrators established criteria for **5.0** hours of continuing education credit.

SOCIAL SERVICES: This continuing education activity meets the Iowa Department of Inspections and Appeals, Health Facilities Division's established criteria for **5.0 hours** of continuing education credit for Social Service Workers.

Registration Information

Registration fees:	Members:	\$125 per person
	Non-Members	\$250 per person

1. To register on line...go to www.iowahealthcare.org and click on the **QAPI Training Workshop**
2. Select **Register online**. If you have not previously created a personal profile, you will need to do so before you register (One profile per person).
3. Complete the online registration and click **Submit**. A registration confirmation will be e-mailed to you.
4. To register another person, click on **LOGOUT** and repeat this process.

Cancellations/Refunds: Refunds will only be granted to those who cancel their registration **three business days** prior to the date of the program listed. Cancellations after this date, no-shows due to weather, acts of God or illness, will be charged the full registration fee. The Iowa Center for Assisted Living reserves the right to cancel any education program; in the event of such a cancellation, all fees will be refunded.

Iowa Health Care Association

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